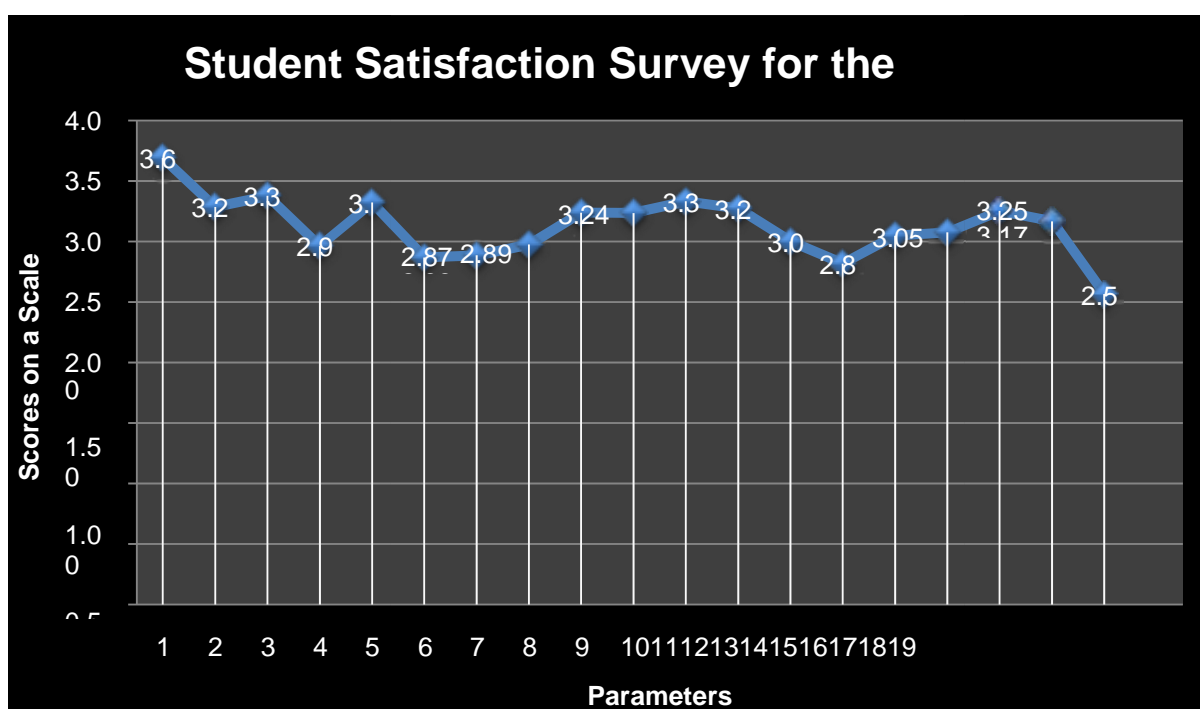




**Bhavan's Vivekananda College**  
 of Science, Humanities and Commerce  
 (Sainikpuri, Secunderbad, Telangana – 500094)  
 Accredited with 'A' Grade by NAAC  
 Autonomous College – Affiliated to Osmania University

### Student Satisfaction Survey Report (2018-19)



Graph 1: Student satisfaction survey for 2018-19

Description of X-Axis (Parameters analysed for SSS) in Graph 1	
1	How much of the syllabus was covered in the class?
2	How well did the teachers prepare for the classes?
3	How well were the teachers able to communicate?
4	The teachers approach to teaching can best be described as
5	Fairness of the internal evaluation process by the teachers.
6	Was your performance in assignments discussed with you?
7	The institute takes active interest in promoting internship, student exchange(programs), field visit opportunities for students.
8	The teaching and mentoring process (the class teacher counseling or guidance) in your institution facilitates you in cognitive (intellectual), social and emotional growth.
9	The institution provides multiple opportunities to learn and grow.
10	Teachers inform you about your expected competencies, course outcomes (the knowledge/skills acquired at the end of the semester in their respective subjects) and programme outcomes (the expected level of knowledge/skills acquired at the end of the degree)

11	Your mentor (class teacher) does a necessary follow-up with an assigned task to you.
12	The teachers illustrate the concepts through examples and applications.
13	The teachers identify your strengths and encourage you with providing right level of challenges.
14	Teachers are able to identify your weaknesses and help you to overcome them.
15	The institution makes effort to engage (involve) students in the monitoring, review and continuous quality improvement of the teaching learning process.
16	The institute/ teachers use student centric methods, such as experiential learning (through practical experiences), participative learning and problem solving methodologies for enhancing learning experiences.
17	Teachers encourage you to participate in extracurricular activities.
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
20*	Give three observation / suggestions to improve the overall teaching and learning experience in your institution.

Table 1: Questionnaire for SSS

Note: \* Question 20 is an open end question and not included in analysis.

Student satisfaction survey (SSS) is an important key indicator under criteria II: Teaching Learning and Evaluation (2.7.1). An attempt was made to collect feedback from all the undergraduate students ( I,II and III years) and Postgraduate students (Previous and Final year) for 2018-19.The response rate was 80.7% as the recorded responses were 2895 out of a total strength of 3587 which is quite satisfactory. A questionnaire was prepared as per the guidelines laid by NAAC for SSS in 2018 with 19 objective questions in google forms(Table1) and were recorded on a scale of 0 to 4 with most positive rated response as 4 and most negative rated response as 0. 20<sup>th</sup> question is an open ended question where the student has to give three suggestions/observations to improve the overall teaching and learning experience in the college.

The responses were statistically analyzed and mean score for each question was calculated and the overall score was computed for all the responses to 19 individual parameters. Highest scoring percentage was noted for parameter 1 which defined the satisfaction of students for completion of syllabus. Out of total 19 questions analysed 13 questions showed a mean score of above 3 which indicates a good teaching, learning and evaluation process being practiced in the college. Mean satisfaction level of students was observed to be 3.12 which indicate that the overall student satisfaction was rated as good. For open ended question (Question 20) few students suggested for interactive teaching and learning rather than conventional instructional based learning. Many responses suggested focusing on Internships, Projects and entrepreneur skill development to meet the current market demands.