



Bhavan's Vivekananda College of Science, Humanities and Commerce
Sainikpuri, Secunderabad

3rd July, 2018

Grievance Redressal Cell

To address and resolve the grievances of students effectively, Grievance Redressal Cell (GRC) is formed in the college. The objective of this committee is to encourage the Students to express their grievances / problems freely, without any fear of being victimized and to ensure effective solution to the student's grievances. The Grievance cell is also empowered to look into matters of harassment.

Mechanisms of registering the Grievances:

Genuine grievances may be registered in the following manner.

1. Students can express the problems faced in the student council meetings.
2. Grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell in the library.
3. Grievances may also be sent through e-mail toprincipal@bhavansvc.ac.in or niraimathib@gmail.com or to The Principal, Bhavan's Vivekananda College of science, Humanities and Commerce, Sainikpuri, Secunderabad.

The cases will be attended promptly on receipt of grievances from the students. The Grievance Cell will not act upon those cases which have been registered unilaterally.

Composition and tenure of the committee:

The cell may comprise of a Chairperson, Coordinator and two other senior faculty members.

The Chairperson shall be the Principal of the college.

Members of the cell shall be nominated by the Chairperson.

A student representative may be nominated by the chairperson as a special invitee.

The tenure for the members may be two years.

Scope of the Grievances:

The grievances may be related to any of the following issues:

Academic Issue: Issues related to attendance, assessment, examinations related issues and extra and co-curricular activities.

Financial Issues: Issues related to scholarships and payments.

Administrative Issues: Issues related to infrastructure, basic amenities, sanitation

Harassment and Ragging by fellow students and teachers.



Prof. Y Ashok
Principal